

Going for a performance at the Concourse

Before attending a performance

Ticket concessions

- Persons with disabilities (PWDs) can purchase a ticket to *Esplanade Presents* performances which offer concessions at a concession price.
- This concession applies to one of your accompanying companions too.
- You can find out more about this ticket concession [here](#).

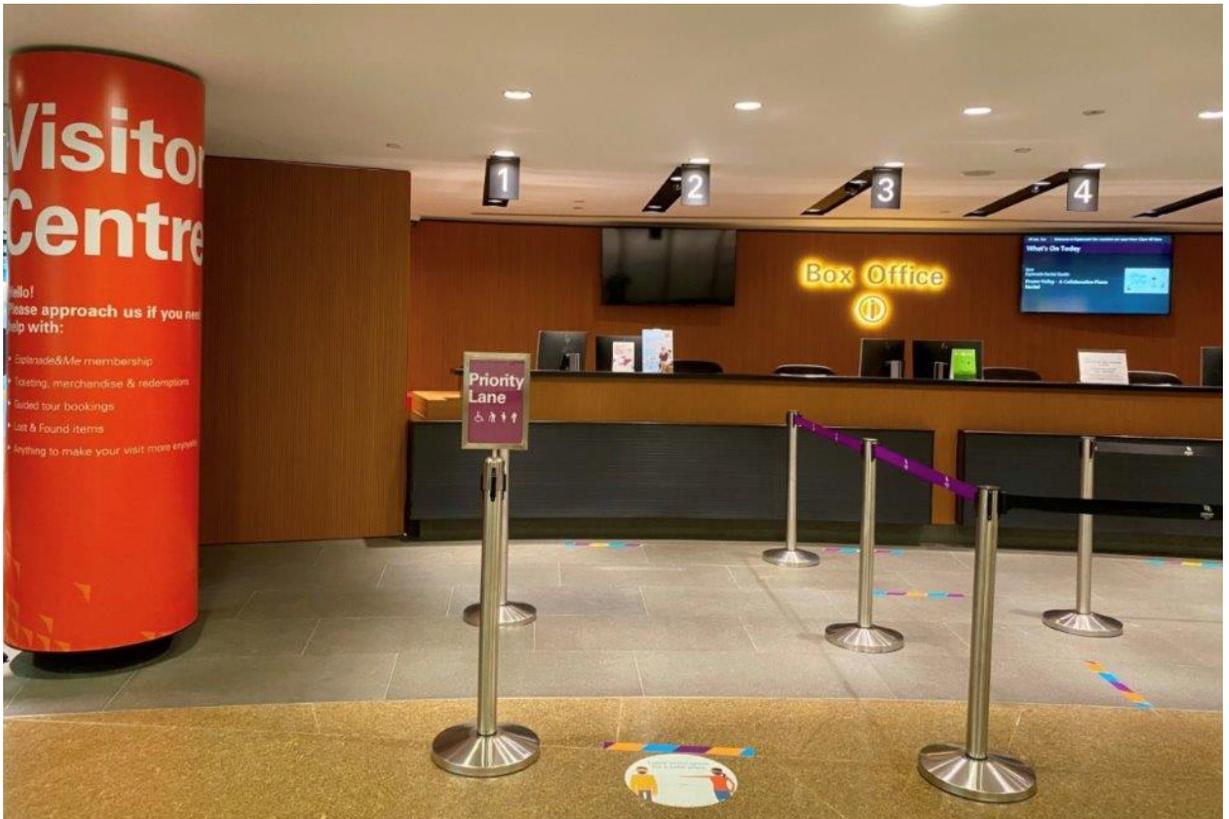
Wheelchair services

- Wheelchair loan service is provided. You may make a loan request at the Esplanade Box Office which is located at the Mezzanine Level.
- Alternatively, you may call our Customer Service hotline 6828 8377 before your visit to make arrangements for this service.

Special seating for guide dogs

- Your guide dog is welcomed at Esplanade. Please call our Customer Service hotline at 6828 8377 to buy your ticket so that we can prepare a suitable seat for you and your guide dog.

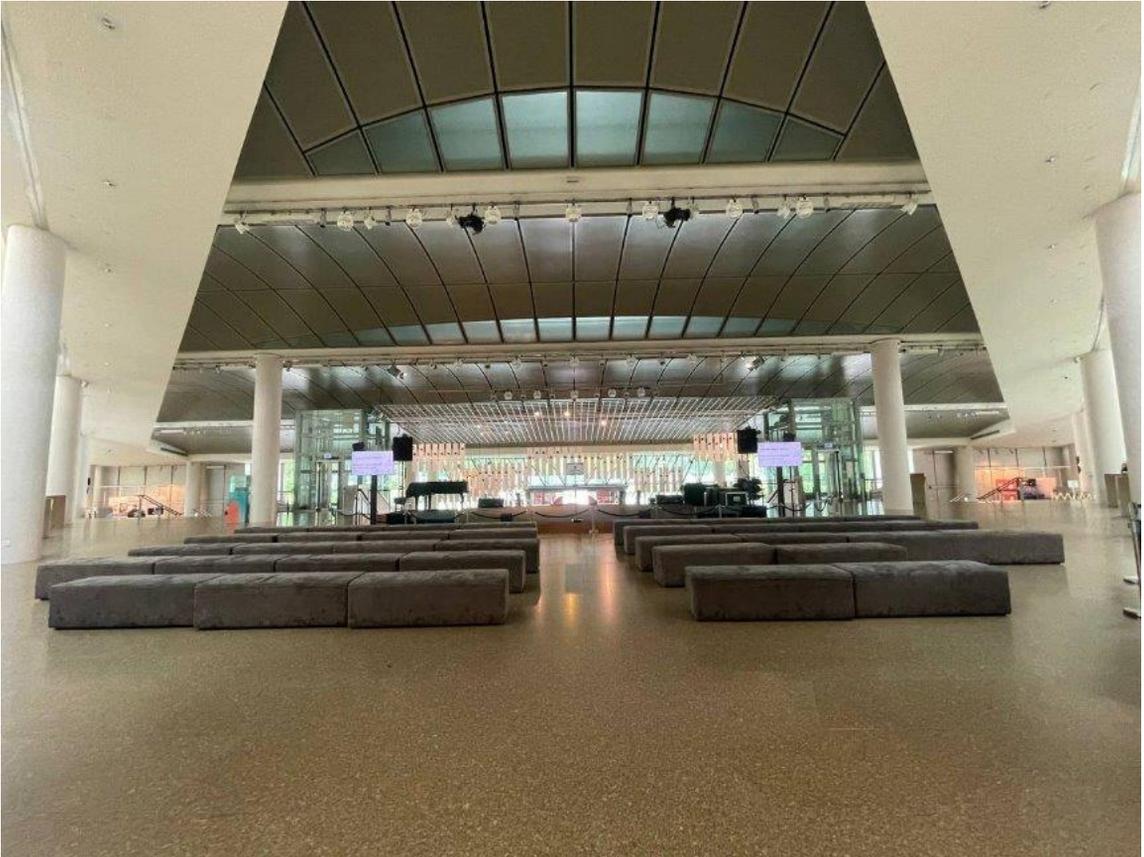
Priority lane at our Box Office



- Our Box Office is located at the Mezzanine level.
- You can purchase tickets to the performance here. You can also purchase tickets to other performances.
- Seniors and persons with disabilities can queue at our priority lane at the Box Office.

At the Concourse

Entrance



- This is the Concourse.

Accessible Toilets



- There are accessible toilets in the vicinity for your use. Look for this sign on the toilet door. You may approach any Esplanade staff or volunteer at the Concourse for assistance.

Stay comfortable



- As the Concourse can get cold, you may bring along a jacket or a cardigan to keep yourself warm.

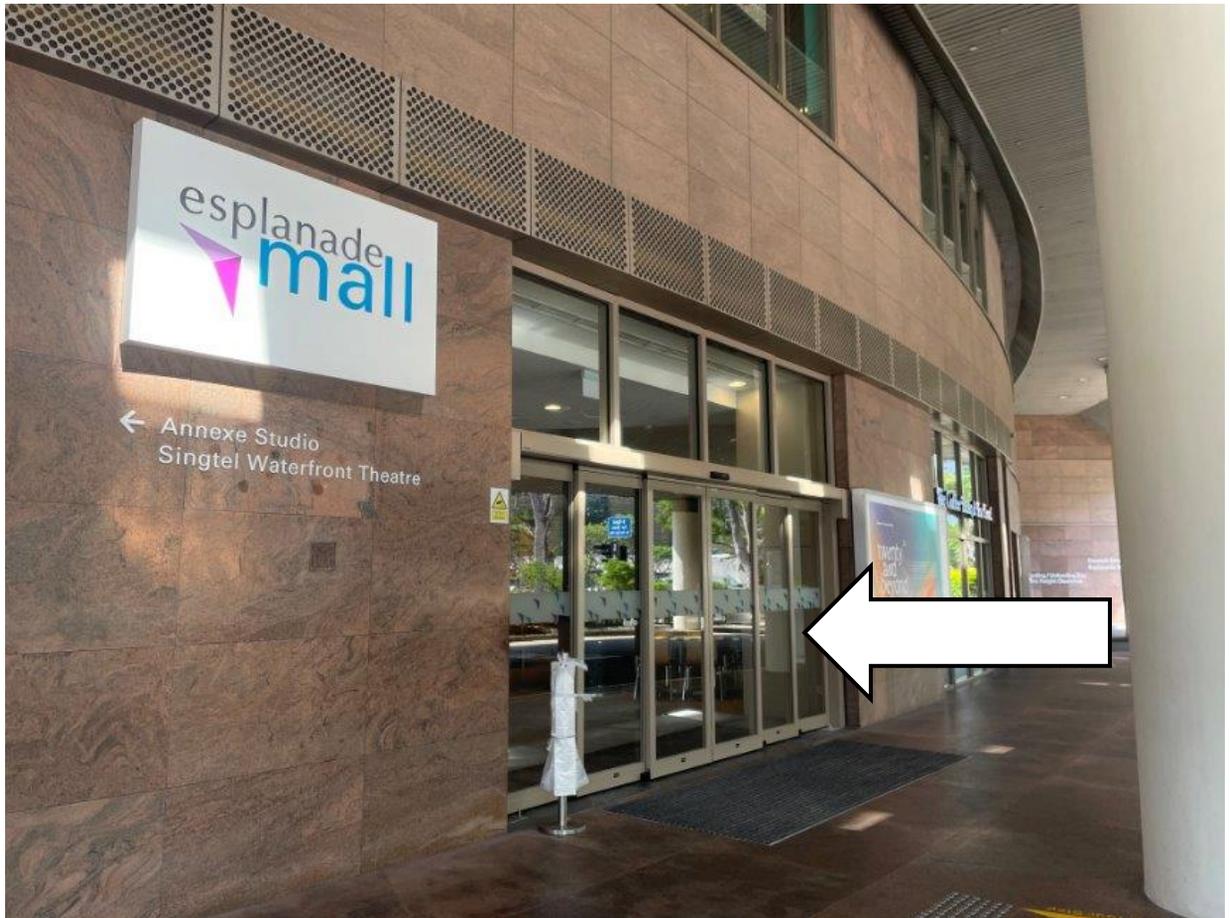
Getting to the Concourse

Getting to the Concourse

- There are two ways to get to the **Concourse**.
- You can get to the Concourse from either the **Esplanade Mall Entrance** or **Basement 1 Tunnel**. Click [here](#) for more information on getting to Esplanade and parking.

Getting to the Concourse from Esplanade Mall

Getting to the Concourse

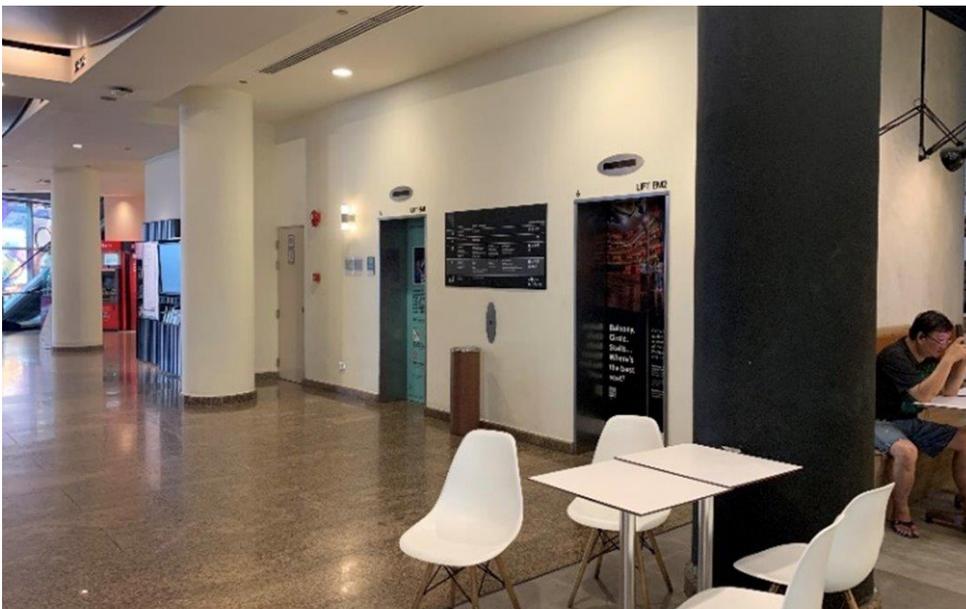


- If you arrive from the Esplanade Mall Entrance, this is how you can get to the Concourse.
- Head towards the entrance and into Esplanade Mall.

Getting to the Concourse



- Proceed straight until you see the Level 1 lifts on your right.



- These are the Level 1 lifts. Take the lift to Level 2.

Getting to the Concourse



- Turn right once you exit the lift.

Getting to the Concourse



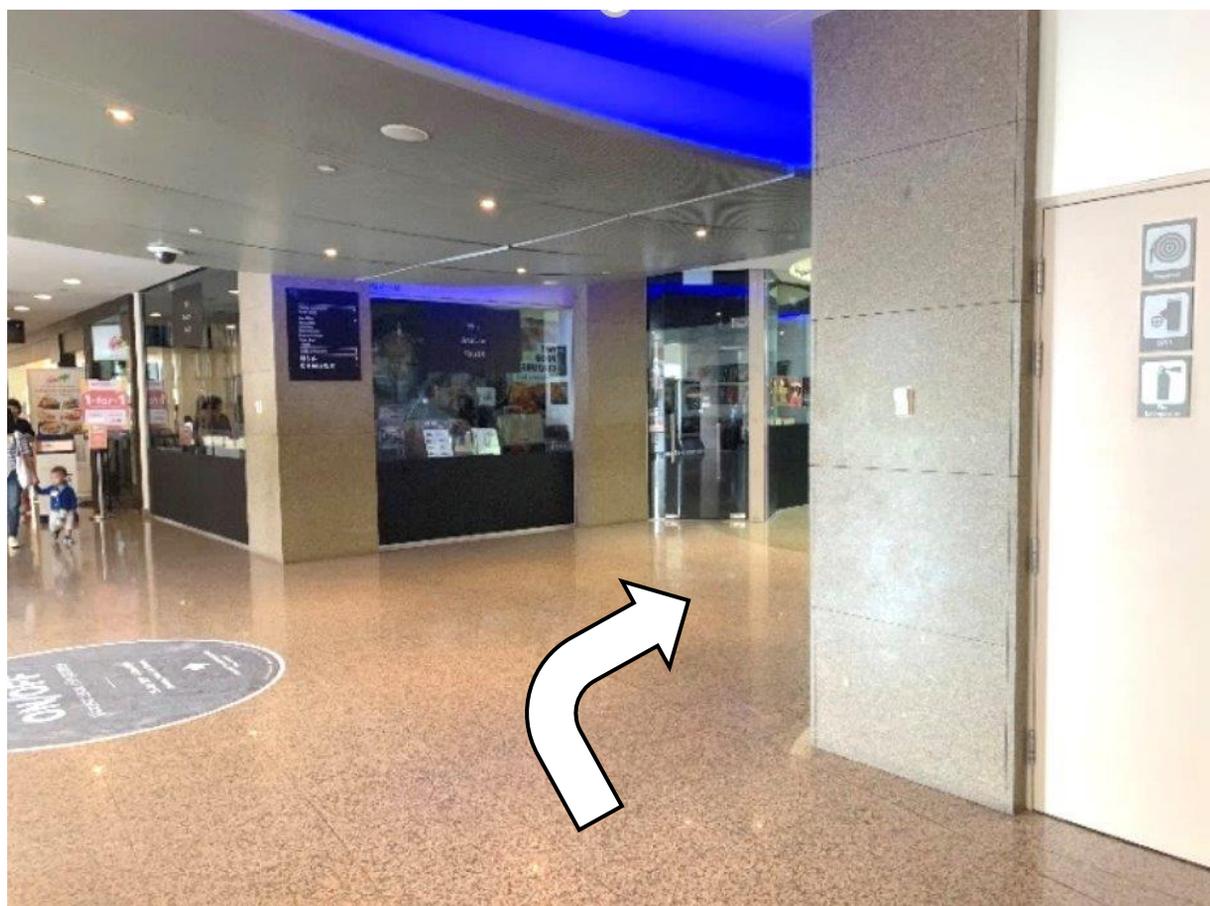
- Turn right again.
- Proceed past the escalators on your left.

Getting to the Concourse



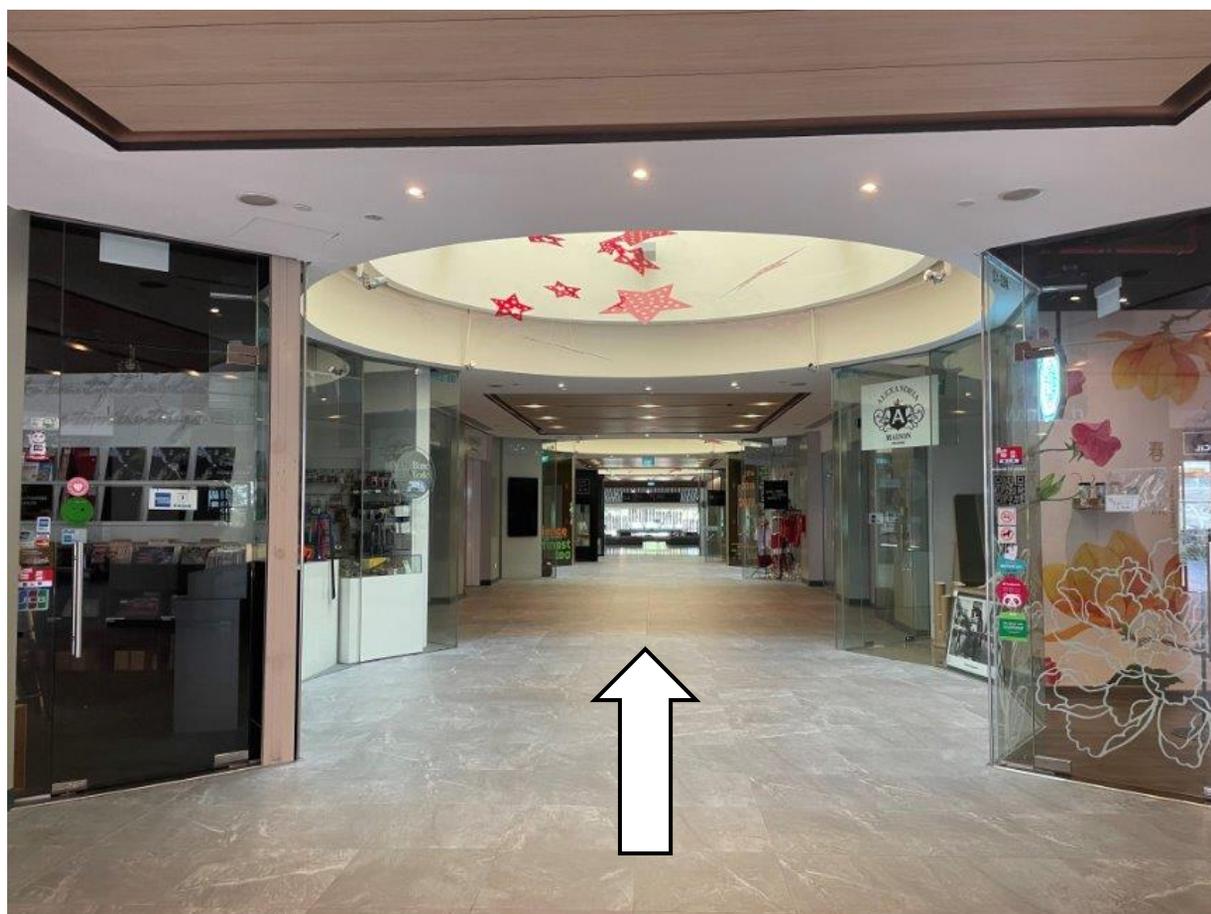
- Proceed straight past the shop.

Getting to the Concourse



- Turn right.

Getting to the Concourse



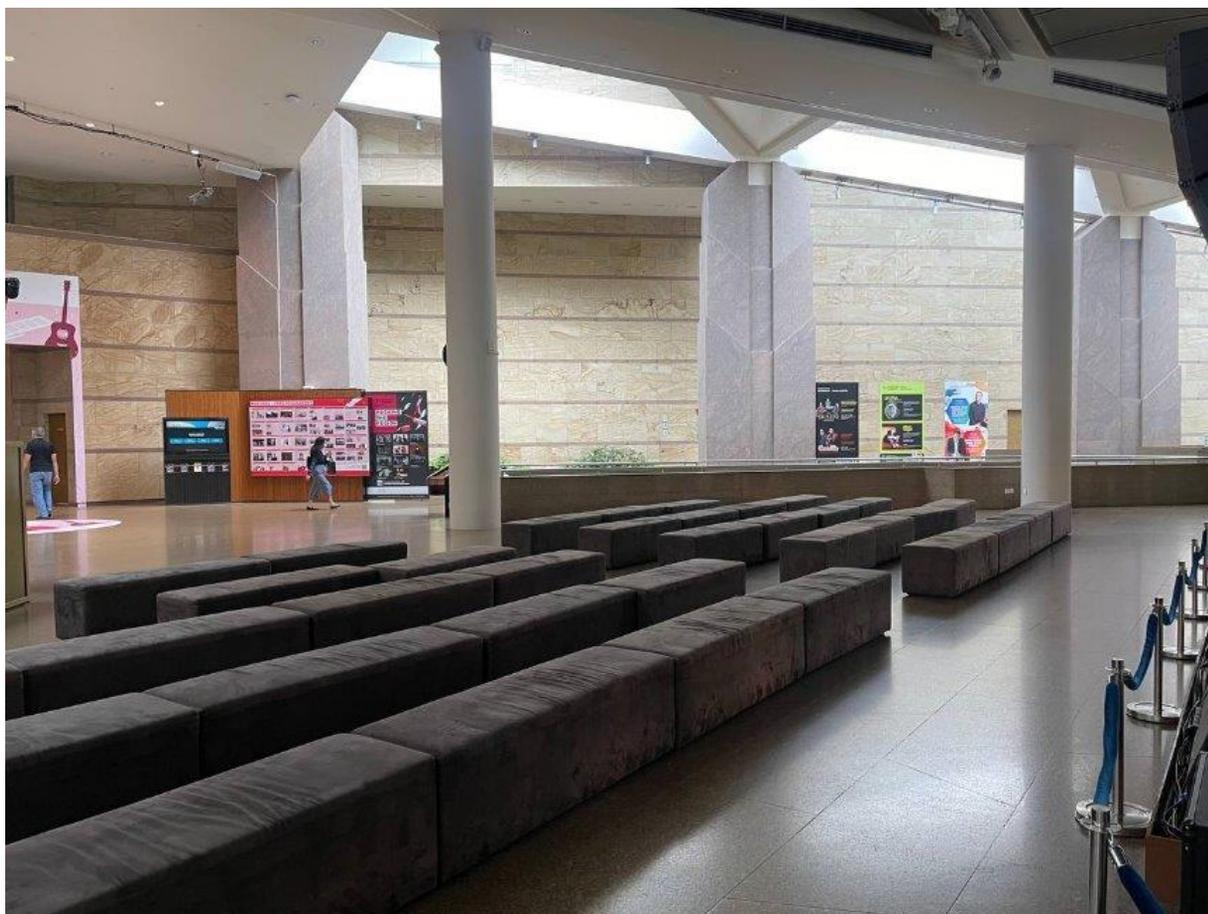
- Proceed straight.

Getting to the Concourse



- Once you have come to the end of the path, you have arrived at the Concourse.

Getting to the Concourse



- Feel free to take a seat to enjoy the performance.



- If you need help, you can approach an Esplanade volunteer.
- You can also approach any Esplanade Customer Experience staff or ushers for assistance.

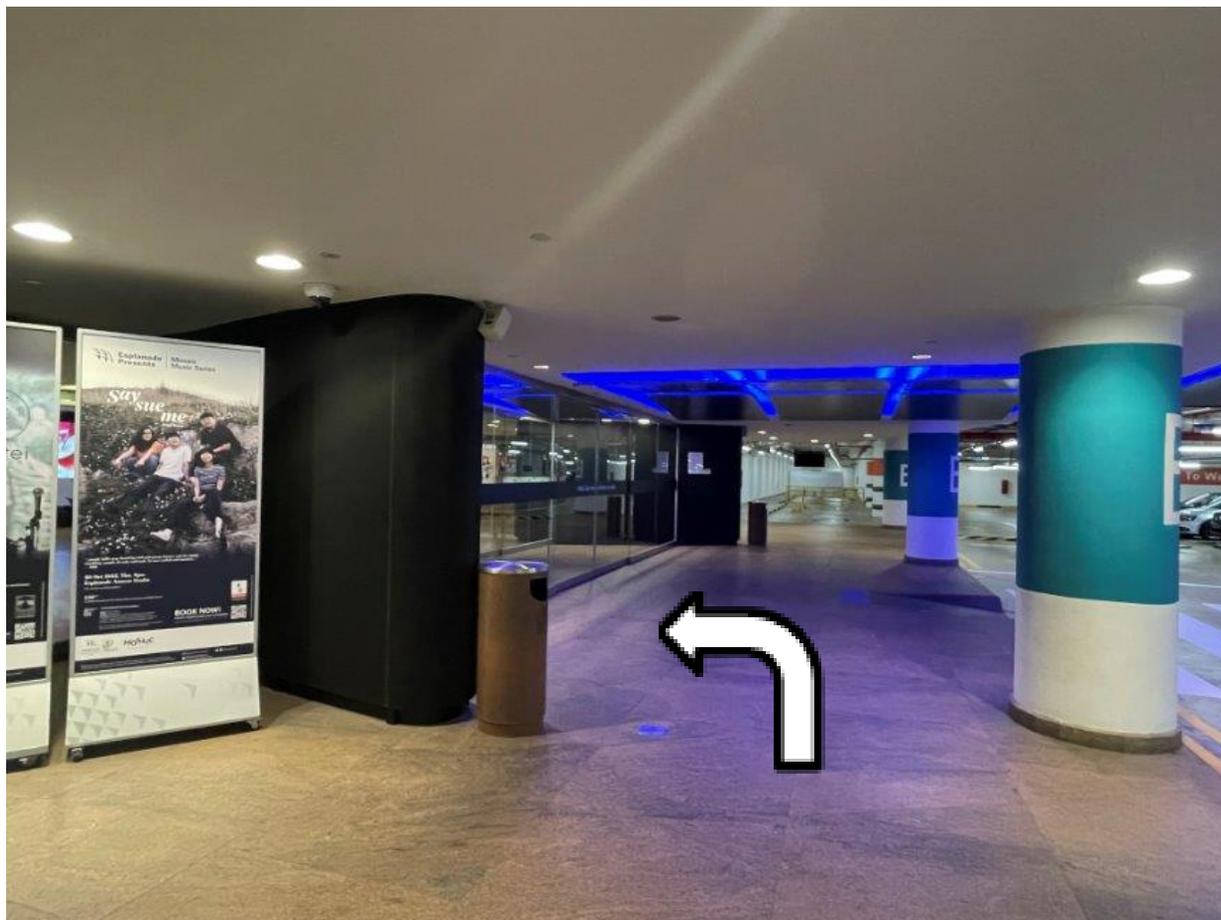
How to get to the Concourse from Basement 1 Tunnel

Getting to the Concourse



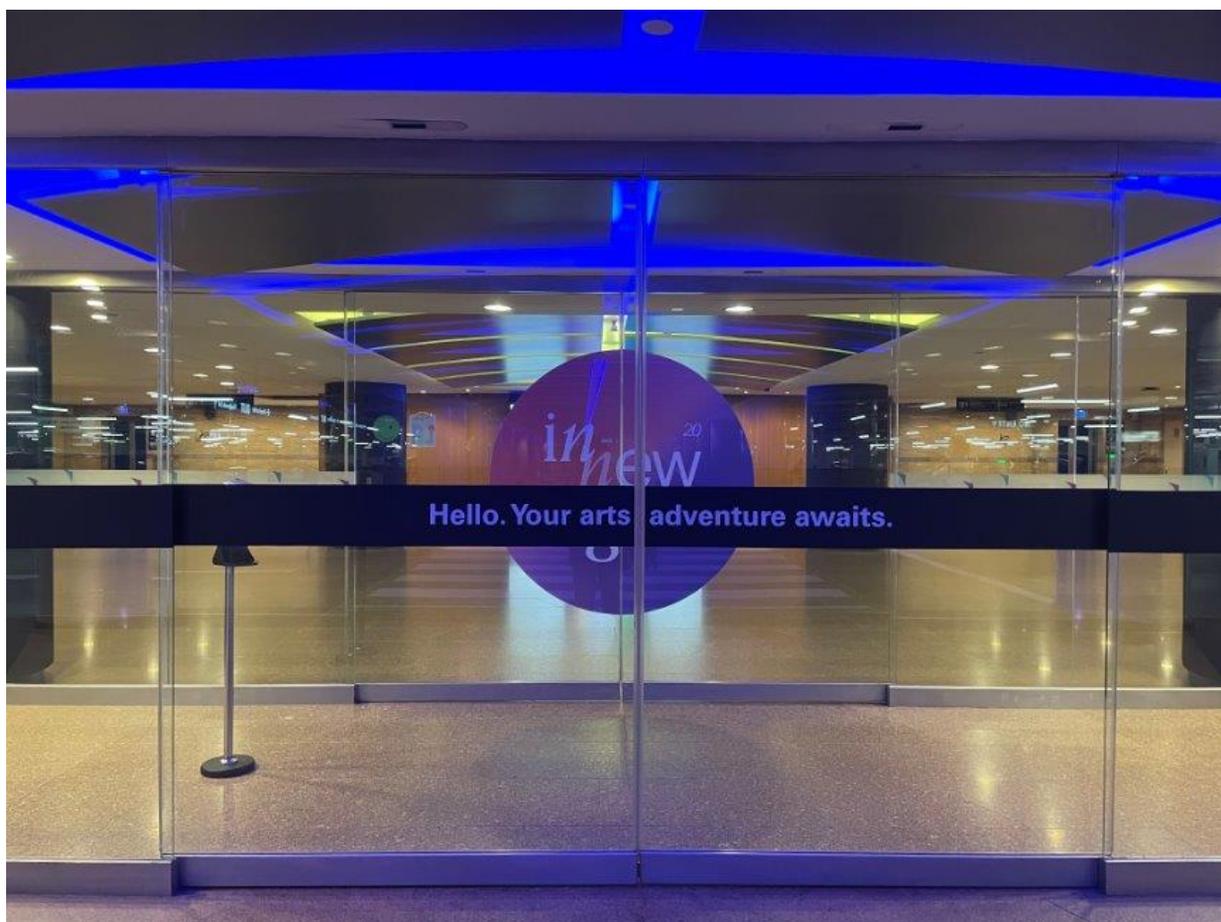
- Head through the sliding doors at the end of the Esplanade Tunnel at Basement 1.

Getting to the Concourse



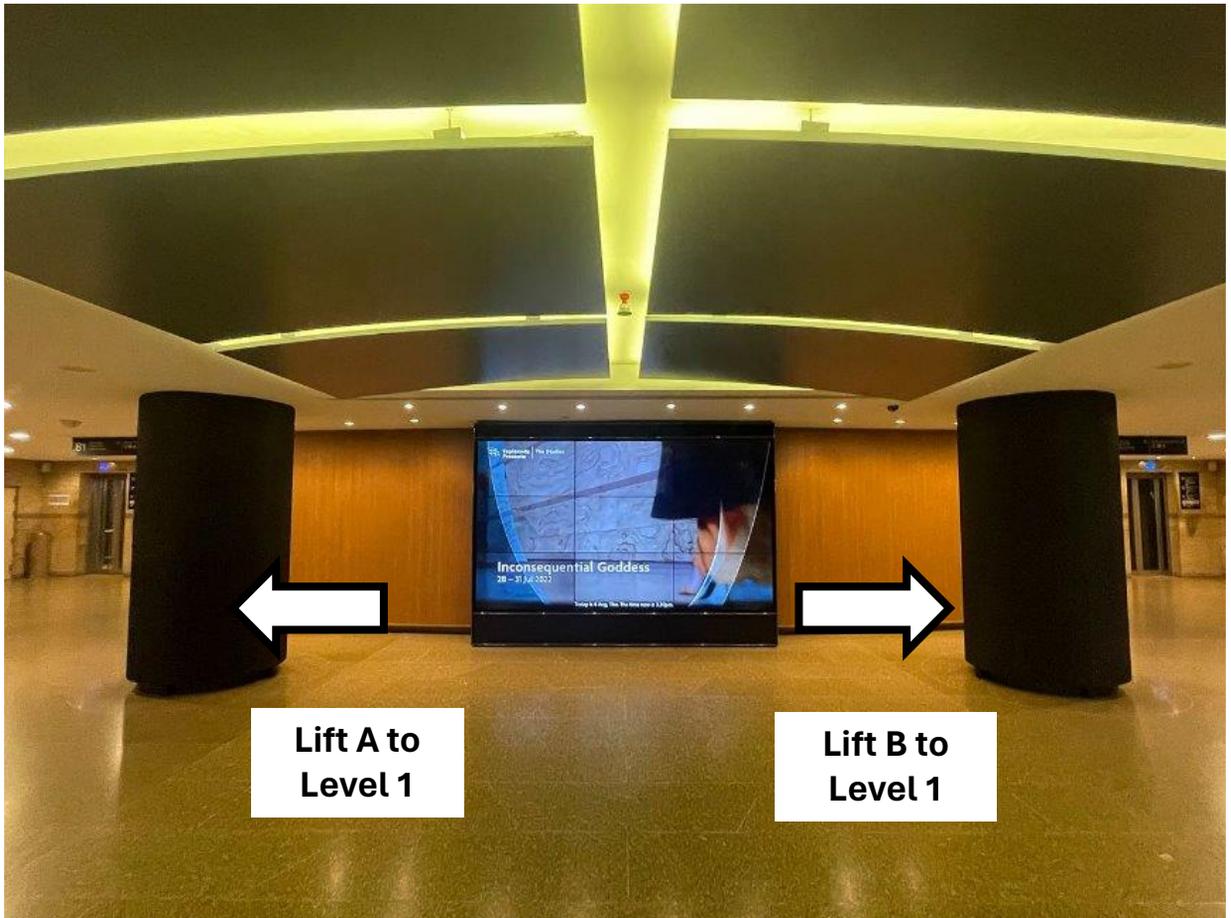
- Turn left.

Getting to the Concourse



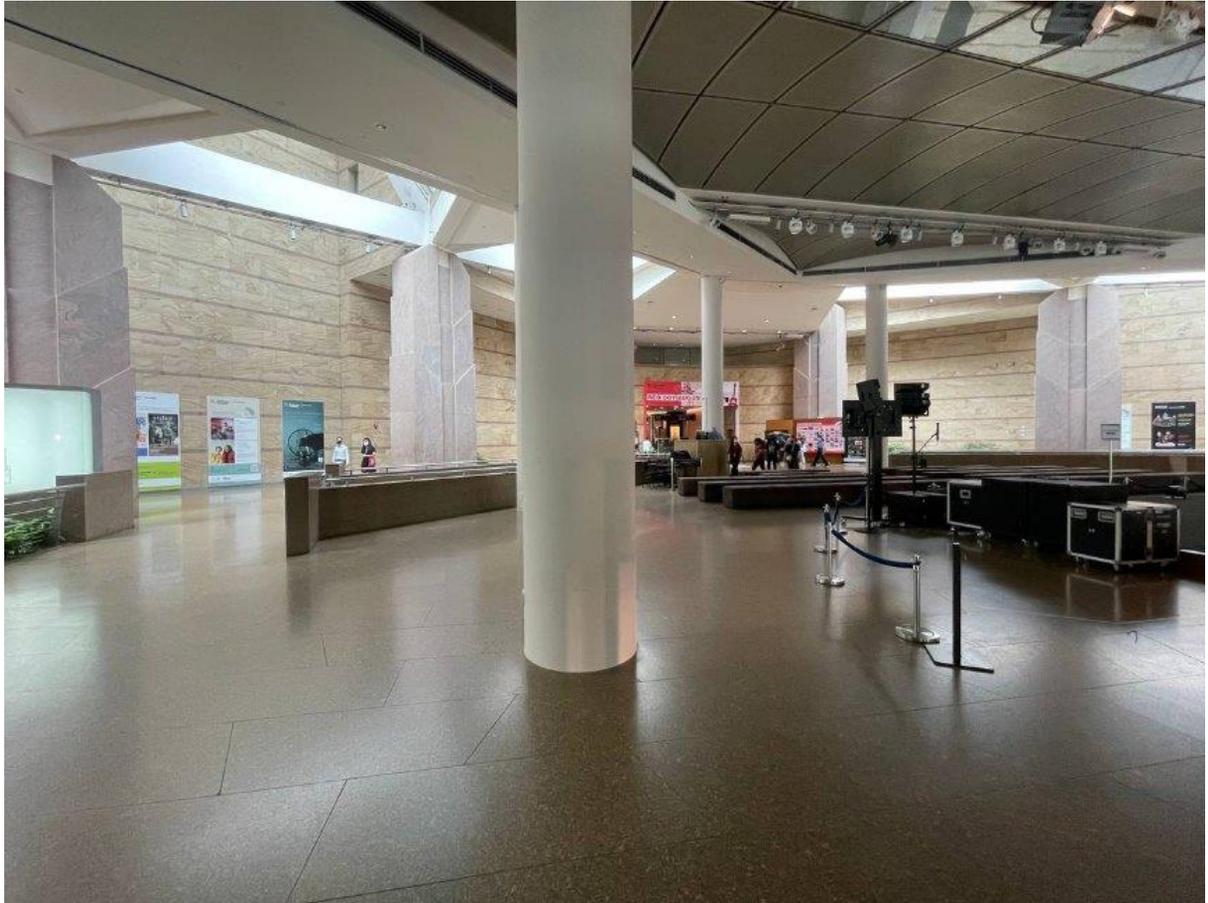
- Head through the sliding doors.

Getting to the Concourse



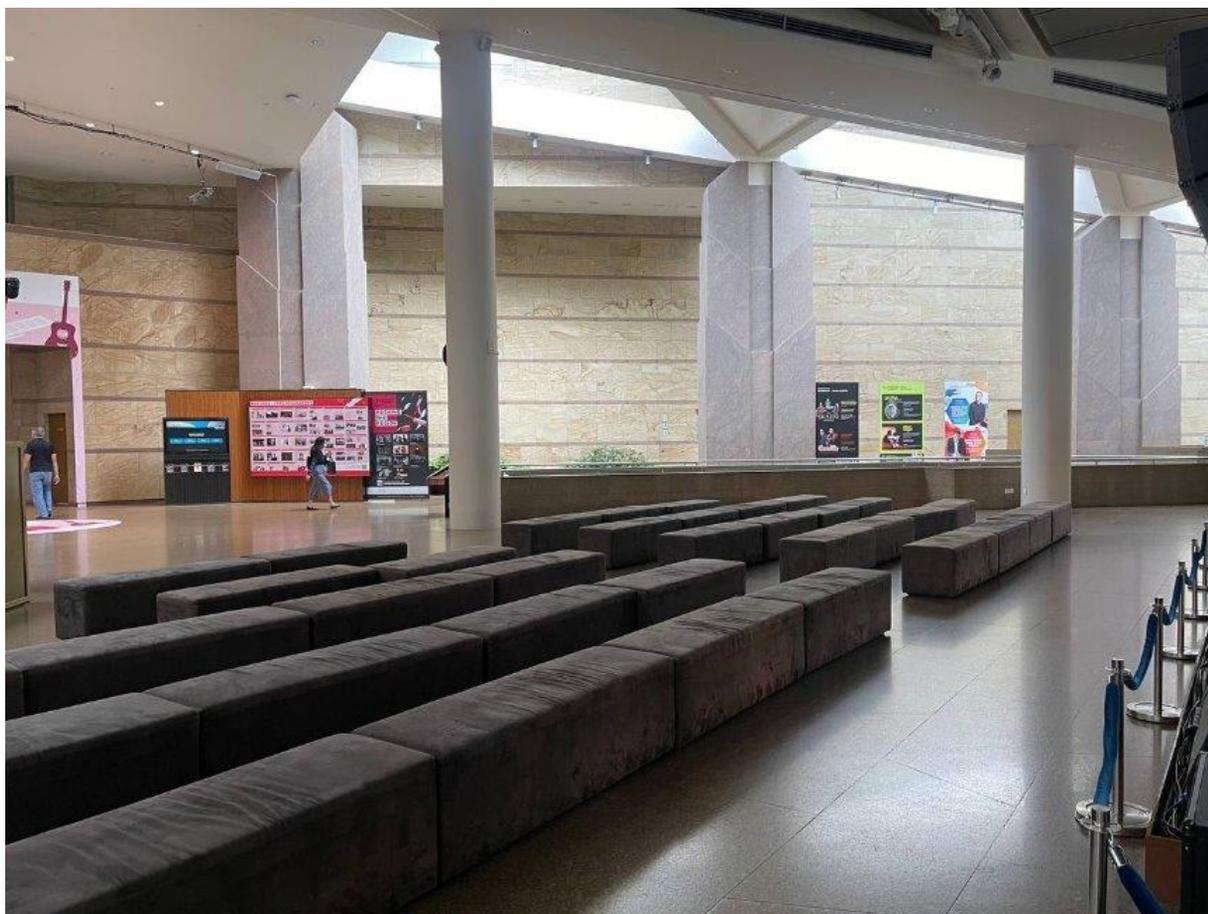
- You are at Basement 1. Head towards Lift A or Lift B to go straight to Level 2.

Getting to the Concourse



- You have arrived at the Concourse.

Getting to the Concourse



- Feel free to take a seat to enjoy the performance.



- If you need help, you can approach an Esplanade volunteer.
- You can also approach any Esplanade Customer Experience staff or ushers for assistance.

See you soon at Esplanade.

You can find out more about accessibility at
Esplanade on our [website](#).



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#esplanadesg #mydurian

Esplanade is a charity and not-for-profit organisation. Help us bring the joy and inspiration of the arts to different communities, including the underserved.