# Going for a performance at the Singtel Waterfront Theatre (SWT) at Esplanade

# Before attending a performance

# **Ticket concessions**

- Persons with disabilities (PWDs) can purchase a ticket to *Esplanade Presents* performances which offer concessions at a concession price.
- This concession applies to one of your accompany companions too.
- You can find out more about this ticket concession <u>here</u>.

# Wheelchair services

- Wheelchair loan service is provided. You may make a loan request at the Esplanade Box Office which is located at the Mezzanine Level.
- Alternatively, you may call our Customer Service hotline 6828 8377 before your visit to <u>make arrangements</u> for this service.

# Special seating for guide dogs

 Your guide dog is welcomed at Esplanade. Please call our Customer Service hotline at 6828 8377 to buy your ticket so that we can prepare a suitable seat for you and your guide dog.

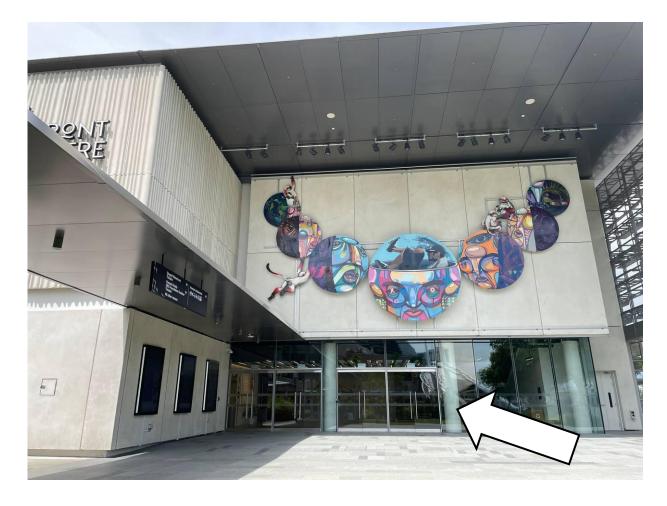
#### Priority lane at our Box Office



- Our Box Office is located at the Mezzanine level.
- You can purchase tickets to the performance here. You can also purchase tickets to other performances.
- Seniors and persons with disabilities can queue at our priority lane at the Box Office.

#### At the Singtel Waterfront Theatre (SWT)

#### Entrance



- This is the Singtel Waterfront Theatre.
- Doors open 30 minutes before showtime.

#### **Accessible Toilets**

 There are accessible toilets in the vicinity for your use. Look for this sign on the toilet door. You may approach any Esplanade staff or volunteer at the Singtel Waterfront Theatre for assistance.

### Stay comfortable



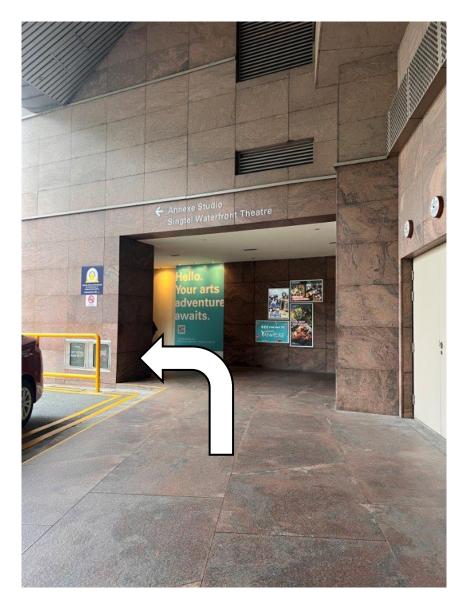
 As the Singtel Waterfront Theatre can get cold, you may bring along a jacket or a cardigan to keep yourself warm.

- There are two ways to get to the Singtel Waterfront Theatre.
- You can get to the Singtel Waterfront Theatre from either the Esplanade Mall Entrance or Basement 1 Tunnel. Click here for more information on getting to Esplanade and parking.

#### Getting to the Singtel Waterfront Theatre from Esplanade Mall



#### • At the Esplanade Mall entrance, turn left.



#### At the end of the path, turn left again.



 Cross over to the opposite building and turn right.



Head straight down the path.

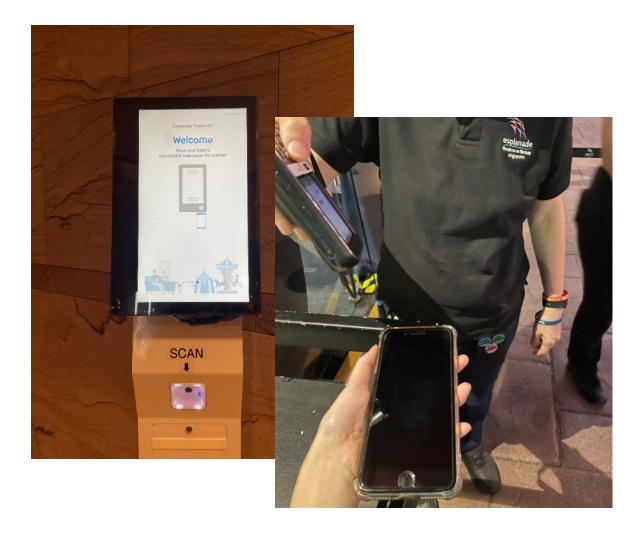


 Turn left past the shop at the end and walk straight, under the shelter.



- Head straight towards the Singtel Waterfront Theatre foyer.
- This is where you will queue to enter the theatre.

# Scanning your ticket



- Present your digital ticket to scan the barcode at the machine for entry.
- An usher may also scan your digital ticket with a handheld scanner.

# **Bag check by Security**



 Our security staff will be conducting baggage checks before you enter the Singtel Waterfront Theatre.

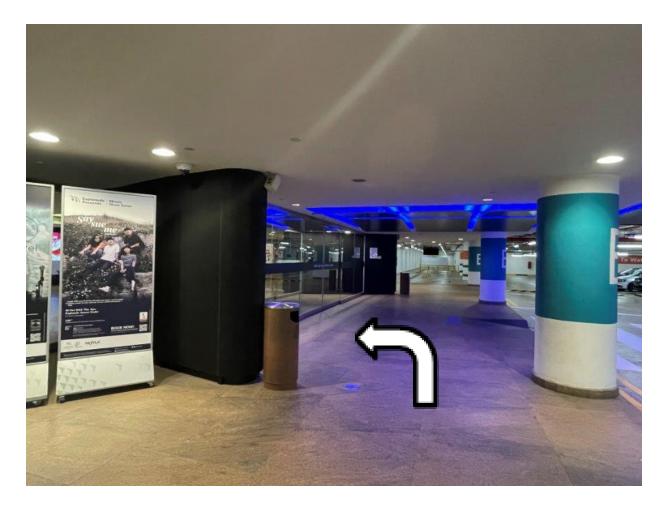


- If you need help, you can approach an Esplanade volunteer.
- You can also approach any Esplanade Customer Experience staff or ushers for assistance.

#### How to get to the Singtel Waterfront Theatre from Basement 1 Tunnel



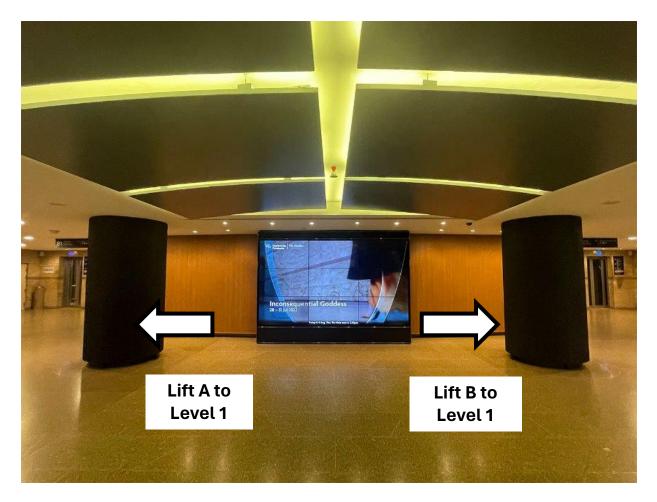
 Head through the sliding doors at the end of the Esplanade Tunnel at Basement 1.



• Turn left.



• Head through the sliding doors.



 You are at Basement 1. Head towards Lift A or Lift B to go straight to Level 2.



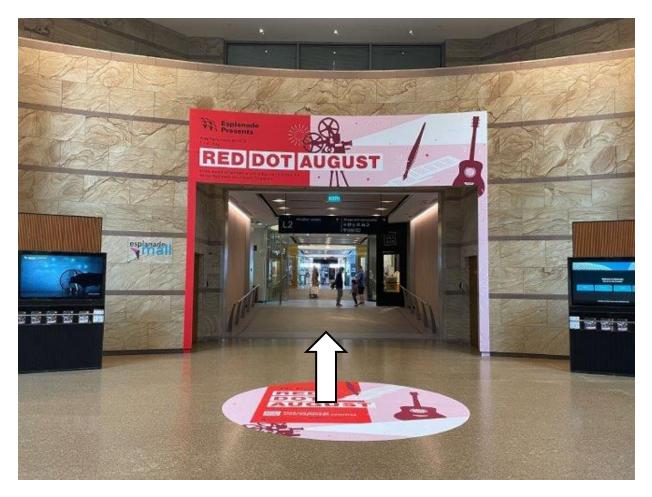




From Lift A

From Lift B

- Head straight once you exit the lift.
- Head towards the middle of the Esplanade Concourse.



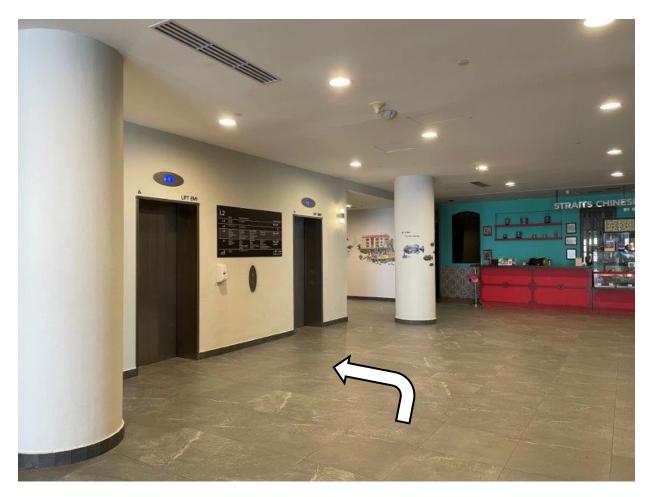
Head along this path straight past the shops.



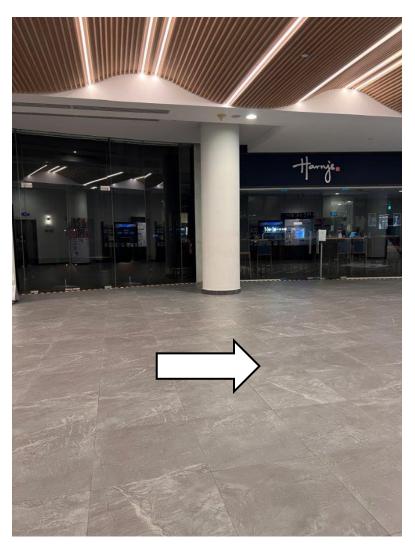
At the end of the path, turn left. Proceed straight.



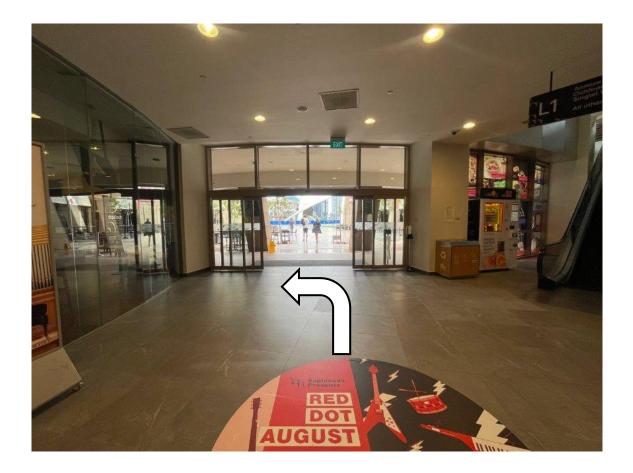
Turn left again and the lifts will be on your left.



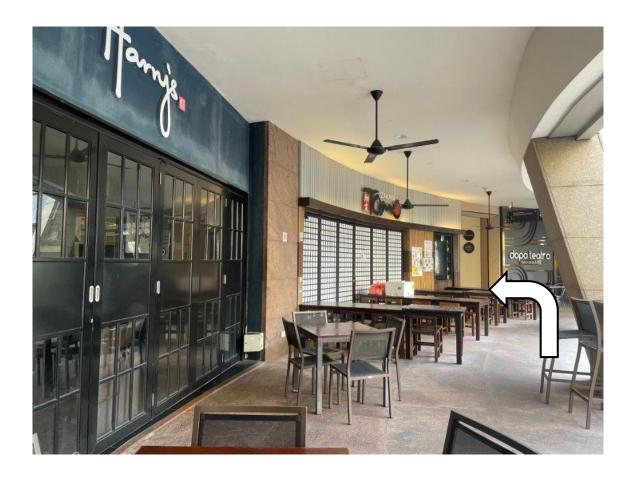
• Take the lift down to Level 1.



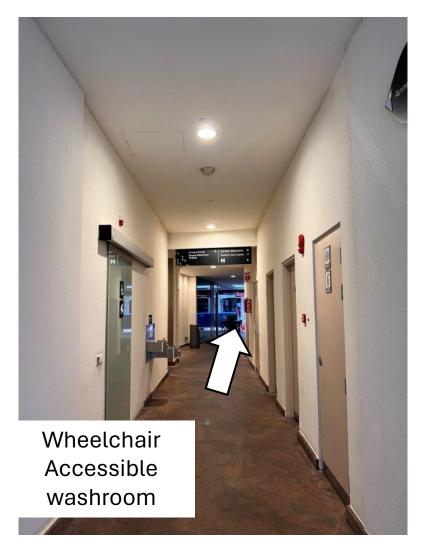
• After exiting the lift at Level 1, turn right and exit Esplanade Mall.



At the Esplanade Mall exit, turn left.



- Go along the path. You will pass two restaurants.
- Turn left.



- Head straight along this path.
- The wheelchair accessible washroom is located here on the left.



- You will pass by the Esplanade Annexe Studio.
- Turn right and continue down the path.



Head straight down the path.

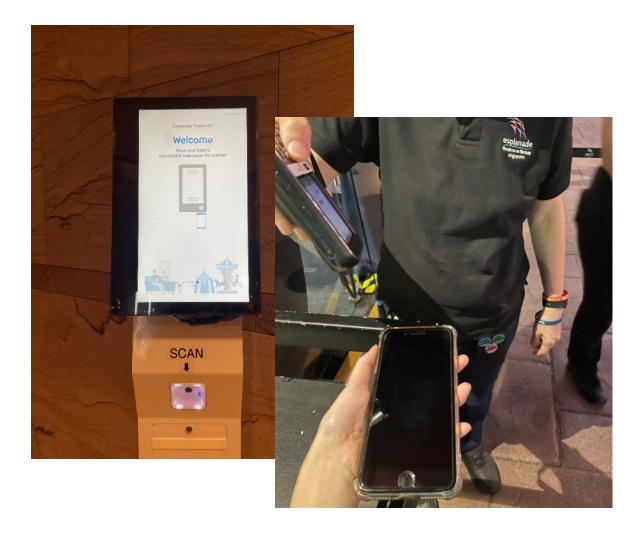


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# See you soon at Esplanade.

You can find out more about accessibility at Esplanade on our <u>website</u>.





