# Going for a performance at the Concourse

# Before attending a performance

#### Wheelchair services

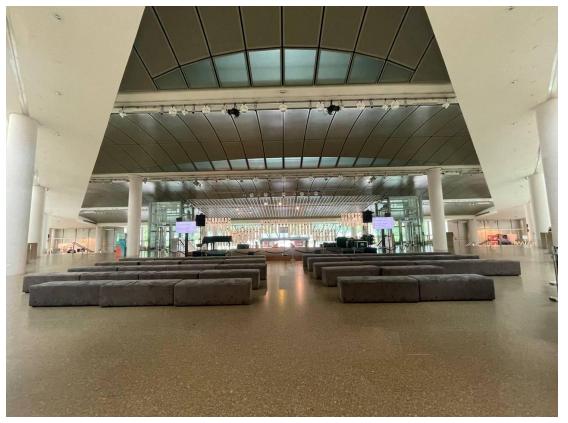
Wheelchair loan service is provided. You may make a loan request at the Esplanade Box Office which is located at the Mezzanine Level.

Alternatively, you may call our Customer Service hotline at 6828 8377 before your visit to make arrangements for this service.

#### Special seating for guide dogs

Your guide dog is welcome at Esplanade. Please call our Customer Service hotline at 6828 8377 so that we can prepare a suitable seat for you and your guide dog.

### At the Concourse



#### **Entrance**

#### This is the Concourse.

#### Accessible toilets



There are accessible toilets in the vicinity for your use. Look for this sign on the toilet door. You may approach any Esplanade staff or volunteer at the Concourse for assistance.

#### Stay comfortable

As the Concourse can get cold, you may bring along a jacket or a cardigan to keep yourself warm.

There are two ways to get to the **Concourse**.

You can get to the Concourse from either the **Esplanade Mall Entrance** or **Basement 1 Tunnel**. Click <u>here</u> for more information on getting to Esplanade and parking.

# How to get to the Concourse from Esplanade Mall

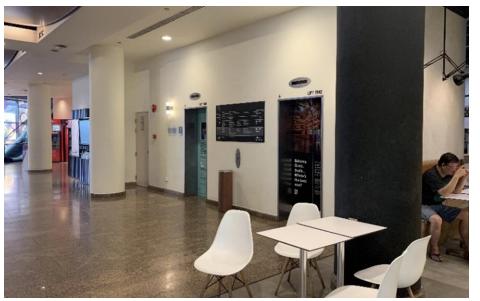


If you arrive from the Esplanade Mall Entrance, this is how you can get to the Concourse.

Head towards the entrance and into Esplanade Mall.



Proceed straight until you see the Level 1 lifts on your right.



#### These are the Level 1 lifts. Take the lift to Level 2.



#### Turn right when you exit the lift.



Turn right again.

Proceed past the escalators on your left.



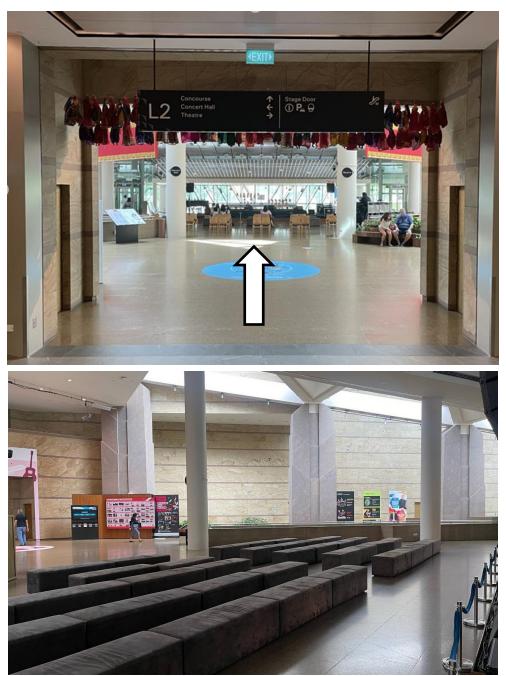
#### Proceed straight past the shop.



Turn right.



Proceed straight.



Once you come to the end of the path, you have arrived at the Concourse.

Feel free to take a seat to enjoy the performance.



If you need help, you can approach an Esplanade volunteer.

You can also approach any Esplanade Customer Experience staff or ushers for assistance.

# How to get to the Concourse from Basement 1 Tunnel



Head through the sliding doors at the end of the Esplanade Tunnel at Basement 1.



Turn left.



Head through the sliding doors.



You are at Basement 1. Head towards Lift A or Lift B.

To get to the Concourse, take Lift A or Lift B from Basement 1 to go to Level 2.



# You have arrived at the Concourse.



# Feel free to take a seat to enjoy the performance.



If you need help, you can approach an Esplanade volunteer.

You can also approach any Esplanade Customer Experience staff or ushers for assistance.

### See you at Esplanade!

#### You can find out more about accessibility at Esplanade on our <u>website.</u>