Going for a performance at the Concourse
Before attending a performance
Wheelchair services

Wheelchair loan service is provided. You may make a loan request at the Esplanade Box Office which is located at the Mezzanine Level.

Alternatively, you may call our Customer Service hotline at 6828 8377 before your visit to make arrangements for this service.
Special seating for guide dogs

Your guide dog is welcome at Esplanade. Please call our Customer Service hotline at 6828 8377 so that we can prepare a suitable seat for you and your guide dog.
At the Concourse
Entrance

This is the Concourse.
Accessible toilets

There are accessible toilets in the vicinity for your use. Look for this sign on the toilet door. You may approach any Esplanade staff or volunteer at the Concourse for assistance.
Stay comfortable

As the Concourse can get cold, you may bring along a jacket or a cardigan to keep yourself warm.
Getting to the Concourse
There are two ways to get to the Concourse.

You can get to the Concourse from either the **Esplanade Mall Entrance** or **Basement 1 Tunnel**. Click here for more information on getting to Esplanade and parking.
How to get to the Concourse from Esplanade Mall
If you arrive from the Esplanade Mall Entrance, this is how you can get to the Concourse.

Head towards the entrance and into Esplanade Mall.
Getting to the Concourse

Proceed straight until you see the Level 1 lifts on your right.

These are the Level 1 lifts. Take the lift to Level 2.
Getting to the Concourse

Turn right when you exit the lift.
Getting to the Concourse

Turn right again.

Proceed past the escalators on your left.
Getting to the Concourse

Proceed straight past the shop.
Getting to the Concourse

Turn right.
Getting to the Concourse

Proceed straight.
Once you come to the end of the path, you have arrived at the Concourse.

Feel free to take a seat to enjoy the performance.
If you need help, you can approach an Esplanade volunteer.

You can also approach any Esplanade Customer Experience staff or ushers for assistance.
How to get to the Concourse from Basement 1 Tunnel
Getting to the Concourse

Head through the sliding doors at the end of the Esplanade Tunnel at Basement 1.
Getting to the Concourse

Turn left.
Getting to the Concourse

Head through the sliding doors.
Getting to the Concourse

You are at Basement 1. Head towards Lift A or Lift B.

To get to the Concourse, take Lift A or Lift B from Basement 1 to go to Level 2.
Getting to the Concourse

You have arrived at the Concourse.

Feel free to take a seat to enjoy the performance.
If you need help, you can approach an Esplanade volunteer.

You can also approach any Esplanade Customer Experience staff or ushers for assistance.
See you at Esplanade!

You can find out more about accessibility at Esplanade on our [website](#).