# Going for a performance at the Recital Studio

# Before attending a performance

### **Ticket concessions**

- Persons with disabilities (PWDs) can purchase a ticket to *Esplanade Presents* performances which offer concessions at a concession price.
- This concession applies to one of your accompanying companions too.
- You can find out more about this ticket concession <u>here</u>.

# Wheelchair services

- Wheelchair loan service is provided. You may make a loan request at the Esplanade Box Office which is located at the Mezzanine Level.
- Alternatively, you may call our Customer Service hotline 6828 8377 before your visit to <u>make arrangements</u> for this service.

# Special seating for guide dogs

 Your guide dog is welcomed at Esplanade. Please call our Customer Service hotline at 6828 8377 to buy your ticket so that we can prepare a suitable seat for you and your guide dog.

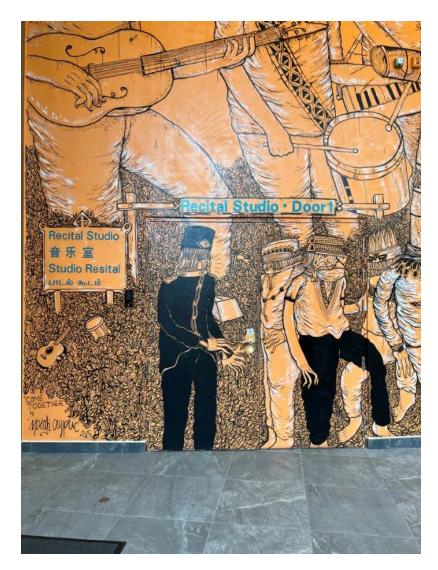
#### Priority lane at our Box Office



- Our Box Office is located at the Mezzanine level.
- You can purchase tickets to the performance here. You can also purchase tickets to other performances.
- Seniors and persons with disabilities can queue at our priority lane at the Box Office.

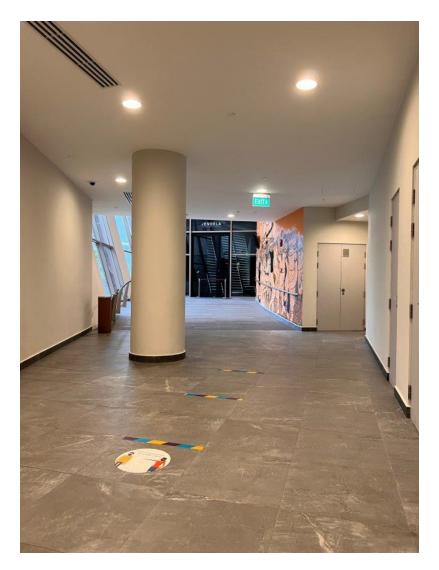
#### At the Recital Studio

#### Entrance



• This is the Recital Studio.

#### Entrance



- The entrance is at the Recital Studio Foyer, in front of our gallery space Jendela.
- Doors open about 20 minutes before the event/performance.

#### **Accessible Toilets**

 There are accessible toilets in the vicinity for your use. Look for this sign on the toilet door. You may approach any Esplanade staff or volunteer at the Recital Studio for assistance.

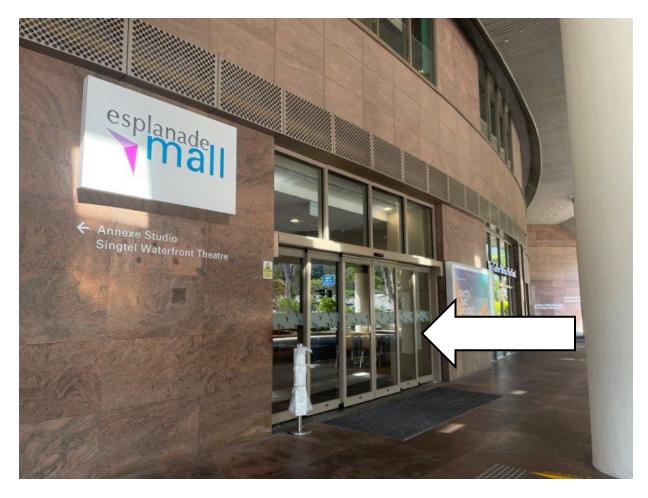
#### Stay comfortable



 As the Recital Studio can get cold, you may bring along a jacket or a cardigan to keep yourself warm.

- There are two ways to get to the Recital Studio.
- You can get to the Recital Studio from either the Esplanade Mall Entrance or Basement 1 Tunnel. Click here for more information on getting to Esplanade and parking.

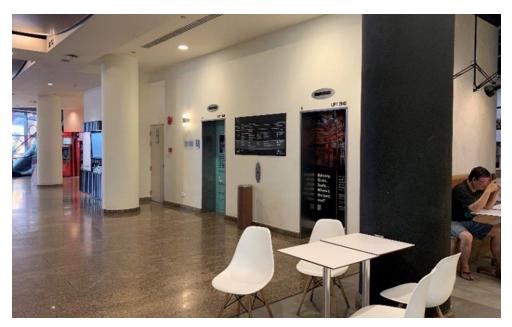
#### Getting to the Recital Studio from Esplanade Mall



- If you arrive from the Esplanade Mall Entrance, this is how you can get to the Recital Studio.
- Head towards the entrance and into Esplanade Mall.



 Proceed straight until you see the Level 1 lifts on your right.



 These are the Level 1 lifts. Take the lift to Level 2.



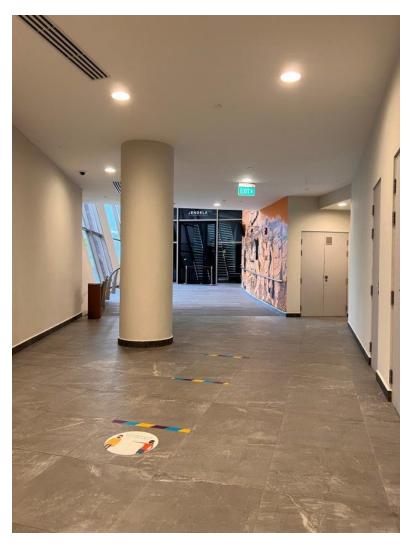
Turn right once you exit the lift.



- Turn right again.
- Proceed past the escalators on your left.

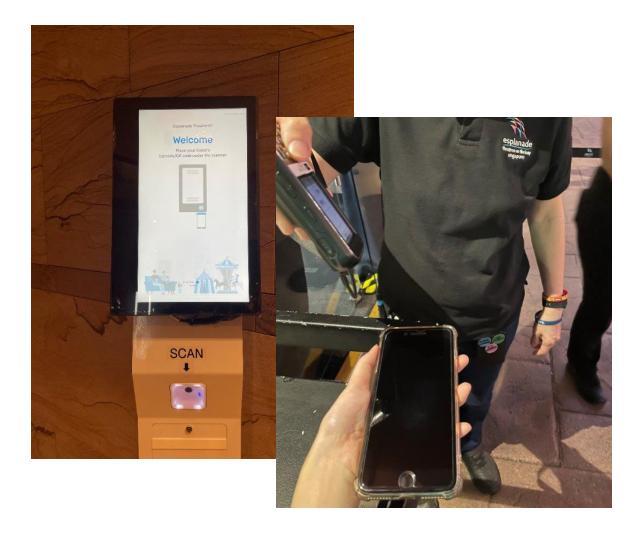


Proceed straight past the shop.



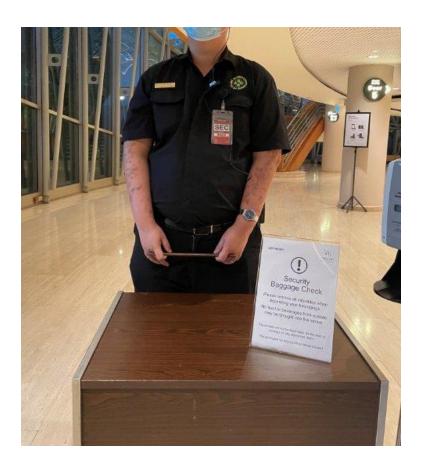
 Head straight towards the Recital Studio Foyer. This is where you will queue to enter the Recital Studio.

# Scanning your ticket



- Present your digital ticket to scan the barcode at the machine for entry.
- An usher may also scan your digital ticket with a handheld scanner.

# **Bag check by Security**



 Our security staff will be conducting baggage checks before you enter the Recital Studio.

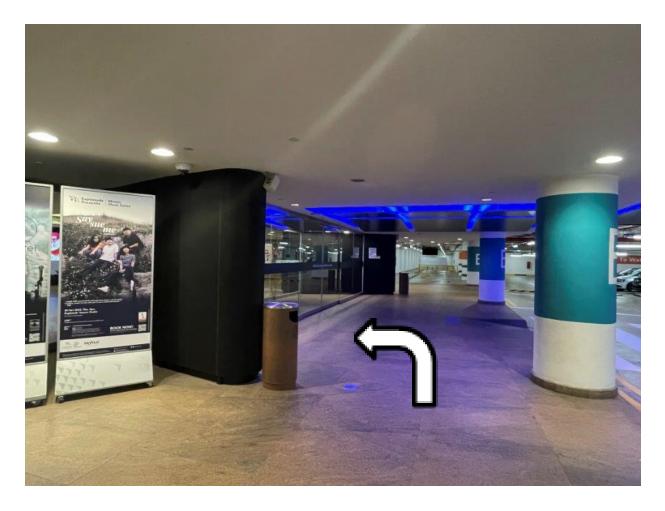


- If you need help, you can approach an Esplanade volunteer.
- You can also approach any Esplanade Customer Experience staff or ushers for assistance.

#### How to get to the Recital Studio from Basement 1 Tunnel



 Head through the sliding doors at the end of the Esplanade Tunnel at Basement 1.



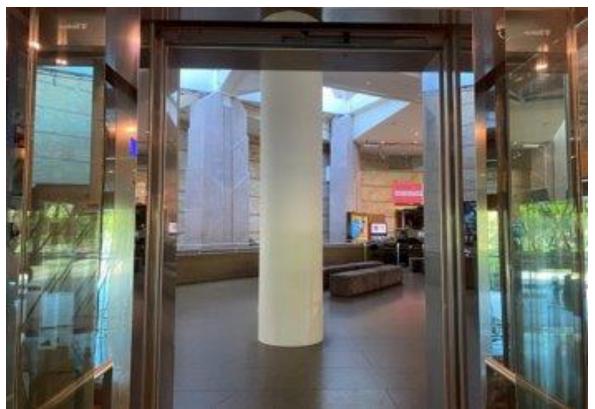
• Turn left.



Head through the sliding doors.



 You are at Basement 1. Head towards Lift A or Lift B to go straight to Level 2.







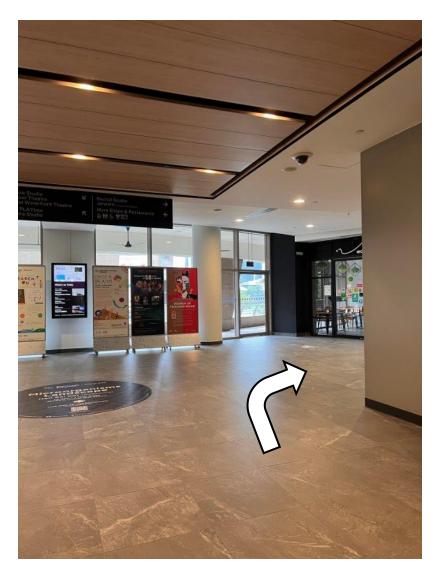
From Lift A

From Lift B

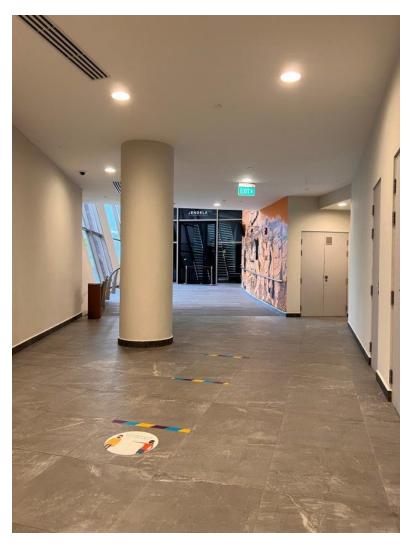
- Head straight once you exit the lift.
- Head towards the middle of the Esplanade Concourse.



Head along this path straight past the shops.

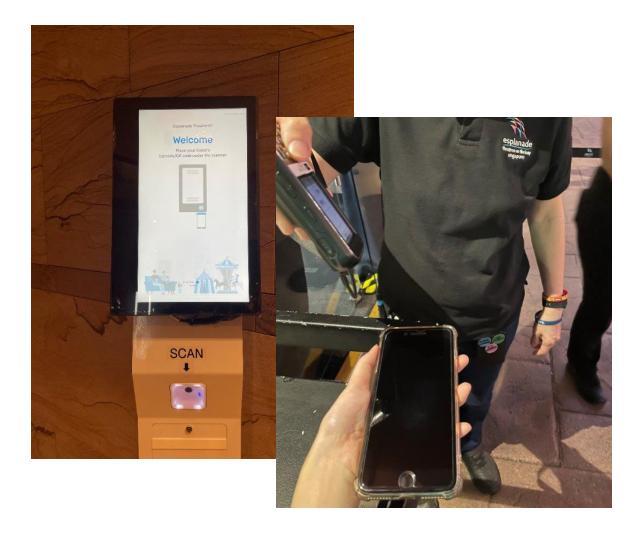


• At the end of the path, turn right.



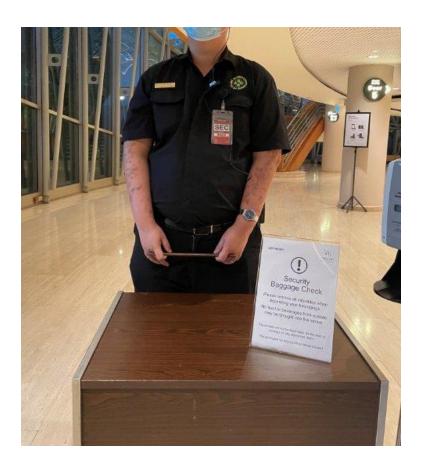
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# See you soon at Esplanade.

You can find out more about accessibility at Esplanade on our <u>website</u>.







Esplanade is a charity and not-for-profit organisation. Help us bring the joy and inspiration of the arts to different communities, including the underserved.